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WE'RE HERE FOR YOU!

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Even though our daily lives have changed in significant ways as a result of COVID-19, one thing that won't change is our commitment to taking care of our camp clients. While disruptions and even closures are certainly possible, there are still many weeks before most programs begin and this situation is one of the most fluid and evolving we have ever been through. Our office is committed to helping in any way we possible to assist our camps during this critical time.

We also want you to know a few things about our office and insurance:

- While businesses in New York State have been ordered to close their physical offices, insurance has been deemed an essential service. Our physical office is open but most employees are working remotely.
- Every employee has full remote capabilities and can access our extensive computer system. We can check your account, view your coverage, report and settle claims, add/delete/amend and renew your coverage as if we were sitting at our desks.
- Our insurers are all similarly working remotely. While the system may at times be slower than usual, policies are being serviced and renewed and claims are being paid.
- We are working with our insurer partners on creative ways to help our camp insureds to fairly account for possible reduction in your camper days, receipts, payrolls, and other issues. We will have more to report on this in the immediate future.

We understand the tremendous responsibilities and pressures you face right now. The last thing you need to worry about is your camp insurance. Our camp team is ready, willing and eager to assist in any way we can.

Please stay safe and healthy.